1. **Booking**

YogaKi operates small group classes in Burnley Park (maximum 6 persons or a smaller number as required by mandated COVID restrictions) and slightly larger class sizes for community supported Yoga. All bookings are non-refundable and can only be transferred by prior agreement with YogaKi to another person who has signed the Client Participation Agreement. When you make a booking, you reserve yourself a strictly limited spot in the class. Please respect others when choosing a booking to ensure that you are able to attend.

1. **Payment**

To secure your booking please book and pay online using Stripe (Accepts Credit/Debit cards) or Paypal at the time of booking. You may be charged a transaction fee by these service providers. PayPal charges a fee from 2.9% + 30¢ per transaction. Stripe charges a fee from 1.75% + 30¢ per transaction. We do not collect additional fees.

1. **Client Participation Agreement**

Please make sure that you complete and sign the Client Participation Agreement found on our website [EGB LINK] at the time of booking. If you do not complete and sign the Client Participation Agreement, attendance at any class will be your consent to be bound by that Agreement. Classes start and finish on time. Please arrive 5 minutes before the scheduled class time to set up your space. If you are new to YogaKi please allow at least 10 minutes before your scheduled class time to meet the teacher and orient yourself.

1. **Cancellation**

YogaKi reserves the right to change the timetable at any time or to cancel a class with bookings. Changes to our timetable will be advertised on our social media sites and our website. You can cancel and rebook any time up to 24 hours before the class start time by [HOW DO PEOPLE CANCEL EGB?].

**Each of the upcoming bookings has a Reschedule and Cancel option**, so clients can make changes without taking up any of your time. Tips: To avoid last-minute cancellations, be sure to set a cancellation policy.

If you do not cancel as required in this Business Policy and you do not attend, the class is deemed to have been used by you. If you cancel 24 hours or more before the class start time you can rebook into the same class on our website if space is available.

Please note that bookings are not transferrable across class types so, for example, if you cancel a BURNLEY PARK YOGA class you can only rebook a BURNLEY PARK YOGA class with your class credit.

For BURNLEY PARK YOGA, if the BOM weather forecast predicts a high % chance of rain 24 hours prior to the scheduled class time the class will be cancelled and this will be noted on our Instagram and Facebook feeds. Please check Instagram or Facebook before attending a BURNLEY PARK YOGA class during inclement weather.

Trace: for refunds they can whenever before 24hrs, after that (say it rains) it has to be manually done by you via the website. This is how almost all platforms work ☺

You can rebook another BURNLEY PARK YOGA class if your class is cancelled by us due to rain. You will need to make your next booking within 4 weeks of the cancelled class otherwise you forfeit your booking. If it starts raining during class we will agree on whether or not to stop the class together.

1. **GST**

Prices include GST.

1. **Contact details for any questions**

Please email [trace@yogaki.com.au](mailto:trace@yogaki.com.au) if you have any questions about any part of our Business Policy. We encourage you to touch base if you have a last-minute emergency and cannot attend your class.

**COVID STATEMENT**

YogaKi Pty Ltd complies with Government mandated COVID requirements. Please ensure that you are up to date with the current COVID restrictions and comply when attending a YogaKi class.

**Insert link to VIC GOV COVID website**

**Publish QR Code here?**